

Navy Cash

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Enhanced Enrollment Features!

Navy Cash self-enrollment has been available to all new card holders for some time. New Crewmembers, Marines, Squadrons, AIRDETs, and TAD personnel can use Navy Cash Self Enrollment before embarking onboard ships. This is a terrific value added feature to further reduce the DISBOs work load for 2887/2889 management and allow both new cardholders and DISBOs a smooth transition for card issuance. New cardholders can go to www.navycash.com, look for “Need a Navy Cash Card?” and click on ‘Enroll Here’ to get started.

New cardholders will have to agree to the Terms and Conditions, and privacy policies then enter their personal email to proceed. DISBOs will want to inform those self-enrolling to have their bank’s routing number and their checking account number ready to input into the application to fully register. New enrollees will need to know the command they are going to so their profile can be sent to that ship. Upon arrival, the enrollee can go to Disbursing to get their new card. As a DISBO, you don’t need to have them complete a new 2887, it’s done through the self-enrollment; no need to upload a 2887, the self-enrollment information is attached to the card holders profile.

All contractors should be directed to self-enroll as well, they’ll have an extra requirement to note they are a contractor within the 2887 and then provide additional employer information. Properly completing this step will generate a 2889 contractor form to attach to their profile.

Self-enrollment reduces the work load on the DISBO/Deputy and ensures the cardholder has a valid 2887 on file and gives the DISBO the proper information to manage and collect negative balances and ensure remaining funds left on a card be pushed to the cardholder.

Completed 2887/2888/2889 Documents

Please ensure any cardholder within your command using a Navy Cash card has a completed 2887/2888/2889 on file with the Federal Reserve Bank.

2887s are for any military or federal civilian employees, direct new cardholders to complete the self-enrollment through the Navy Cash website or the Navy Cash mobile App.

2888s are for all merchants’ onboard ship under your Navy Cash/Disbursing responsibility that have a card connected to a bank. When a merchant card holder turns over as a result of new responsibilities, or a transfer a new 2888 should be completed for the new accountable official for that merchant. Please ensure all your merchant card holders with a connected bank account to the card are current.

2889s are an additional form required by US Treasury for all contractors that use Navy Cash, this is an additional form to the 2887 both of which can be managed through the Navy Cash website through self-enrollment.

Completed forms are the best management tool a DISBO can have to manage cardholder accounts, negative balance collections, and to return abandoned funds should a card holder not go through a proper check out.

Device Management Reminder:

Whether you're pier side, out for local ops or deployed we remind you to employ sound device management. All your devices; Point of sales (POS), Card accessing devices (CAD), Kiosks, work stations and servers should be fully operation to support Navy Cash for everyday business. When your devices are off line reference the Device User Guide in the SOP, section 5D, to try and bring them back up. This usually entails powering the device off, then back on. If that doesn't bring the device back online then open a trouble ticket with Navy Cash CSU for additional support.

If the Device is broken, regardless of the reason, open a ticket to have it replaced, return instructions will follow then get the broken POS or CAD into the mail as soon as you're able and a replacement will be shipped. If there are any transactions remaining on the device, FRB or SAIC will recover the transaction if possible, once collected you'll receive an email to establish a remote session to upload any transactions to your system.

Take the opportunity to ensure all your devices are in good working order, any broken or non-functional devices that may be sitting around in a drawer or safe or closet, open a ticket and get them ready to send out for replacement once instructed. It's important to ensure you take the time to manage your devices to ensure inventory compliance, you have the allotted number of spares, and you can support your crew's Navy Cash activity. It further helps us ensure you're fully supported through the program office and we maintain good back up inventory to ensure you can do the same.

Navy Cash Managers of the Month



LTJG Jourdan Jenkins, the Disbursing and Sales Officer aboard the USS BENFOLD (DDG 65) has been selected as the Navy Cash Manager of the Month. LTJG Jenkins has been onboard the BENFOLD since September 2021 completing four FDNFJ patrols. LTJG Jenkins kept the Navy Cash system operational through several Navy Cash equipment casualties replacing four point of sale devices, two servers, and two CADs. Her diligent efforts in maintaining Navy Cash equipment led to the collection of over \$700k in Navy Cash. LTJG Jenkins' technical knowledge, procedural compliance and stringent control of Navy Cash and Disbursing operation led to an "EXCELLENT" through five surprise Cash Verification Team Audits. LTJG Jenkins holds a "can do" attitude and it shows in her professionalism. Her service is top tier and she is well deserving as Navy Cash Manager of the Month.

Navy Cash Managers of the Month



LTJG Chris Angoco, the Disbursing and Sales Officer aboard the USS FITZGERALD (DDG 62), has been selected as the Navy Cash Manager of the Month. LTJG Angoco has been onboard FITZGERALD since October 2021, and has since completed a deployment spanning 3rd, 7th, and 5th Fleet Areas of Operation. LTJG Angoco's technical knowledge and dedication kept the Navy Cash system operational, notwithstanding intermittent IP services, that enabled timely restoration ultimately leading to 4.97 annual stock turn in the ship store and \$150K transfer to MWR to boost crew's moral. Alongside performing as an effective Navy Cash manager, LTJG Angoco smoothly transitioned FITZGERALD to the new Deployable Disbursing System and Selected Restricted Availability without wavering in 100% procedural compliance. His high standards of excellence and stringent control of Navy Cash and Disbursing resulted in his hand-selection to pilot the new Navy Cash system for COMNAVSURFPAC.

Navy Cash Managers of the Month



The Disbursing Team of the USNS COMFORT (T-AH-20), homeported in Norfolk, has been selected as the Navy Cash Manager of the Month for DEC 2022. LT Nicholas J. Korpics, PSCS Krzysztof Chodnicki, PS2 Mario Ochoa, PSSN Roday Wilson, and YN2 Nicholas Eero should be commended for their dedicated customer service, outstanding technical knowledge, and continuous process improvements in support of the 1000 Sailors and Contractors during their deployment in support of Operation Continuing Promise 2022. The Disbursing Team on USNS COMFORT, who played an instrumental role in support of the installation, training and first ever deployment of the Navy Cash System onboard. This extremely motivated and eager Team immediately stepped in during a very busy period with preparation for deployment processed over 500 account enrollment and card issuance as well as 200 account updates and customer service inquiries. All of the great accomplishments happened in this office. Team Disbursing prepared for deployment by ensuring their Navy Cash System and Disbursing Operation was 100% operational and prepared for deployment. They

completed their cash on-load, and ensured they had operational spare parts and replacement cards for the crew.

ENS Korpics professionalism, attention to detail, and customer friendly attitude are the best. He and the disbursing team's diligent efforts and commitment to excellence every day ensured that Navy Cash and disbursing operations continually supported the ship. As a team, they maintained to-the-penny 100% accountability for over \$20K in cash collections and disbursements, strict controls over Disbursing Operations to include equipment management, fiscal accountability, negative balances, FS2887s, FS 2888s while supporting multiple merchant organizations.

COMFORT's disbursing team has adopted an attitude of excellence and has been the shining example of Navy Cash pride and professionalism. Their service is top notch and they are well deserving of recognition as Navy Cash Manager of the Month!

Fleet Events and Training

Refresher Training

San Diego, CA	11-14 July
Norfolk, VA	18-20 April

DDS Training

The Introduction to DDS - Deputy Disbursing Officer Perspective class. Note, all times are EDT.

April – 4/6 1300-1600 & 4/12 2030-2330 (*JPN 4/13 0930*)

May – 5/11 1300-1600

June – 6/15 1300-1600

July – 7/20 1300-1600

August – 8/17 1300-1600

September – 9/14 1300-1600

Meet the Fleet (Below dates are tentative and subject to change)

Yokosuka	01-05 May
Sasebo	08-09 May



Navy Cash, DDS & OTCnet tech docs are available on SAILOR 2.1
<https://sailor.navy.mil/sailor/home.cfm>

Navy Cash Treasury Website

Navycash.gov

Or

<https://www.fiscal.treasury.gov>

[NAVSUP 727, NAVYCASH SOP, NAVY CASH SOP CHANGE
NOTICE](#)

<https://fiscal.treasury.gov/navy-cash/procedures.html>

NAVSUP News and Media

<https://www.navsup.navy.mil/navsup/news>

Deployable Disbursing System (DDS)

Tutorials: <https://www.milsuite.mil/video>

Federal Reserve Bank Customer Service Center (CSC)

Customer Service Center (CSC)

Cardholders: (866) 3NAVYCASH or (866) 362-8922

Website: www.navycash.com

E-mail: navycashcenter@frb.org

Disbursing Offices: (866) 6NAVYCASH or (866) 662-8922

Website: www.navycashcenter.com

Email: navycashcenter@frb.org

Enrollment Forms Shipping Address: FRB-KC

Attention: Forms

2201 Farnam St

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